

## Contents

วิธีแก้ไขปัญหาในการส่ง Messaging Portal ไม่ได้ .....	1
Problem: Can not send mail via Messaging Portal .....	3

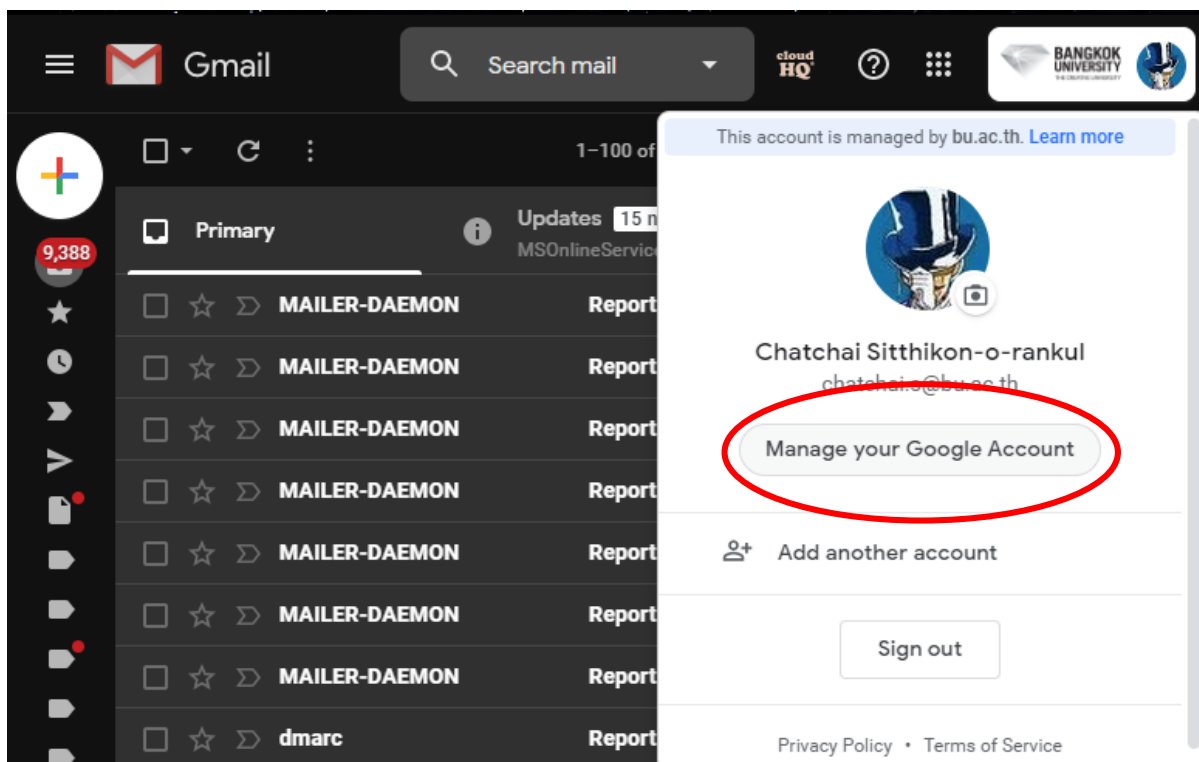
## วิธีแก้ไขปัญหาในการส่ง Messaging Portal ไม่ได้

หน้าจอที่แจ้งเมื่อระบบไม่สามารถทำงานได้

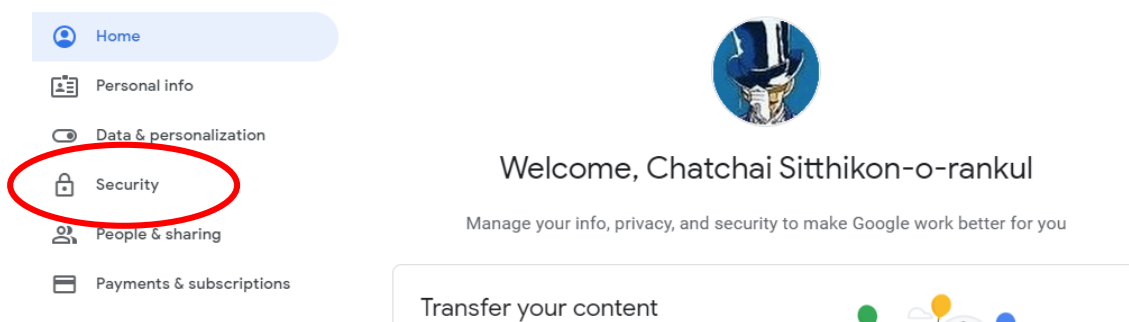


วิธีแก้ไข

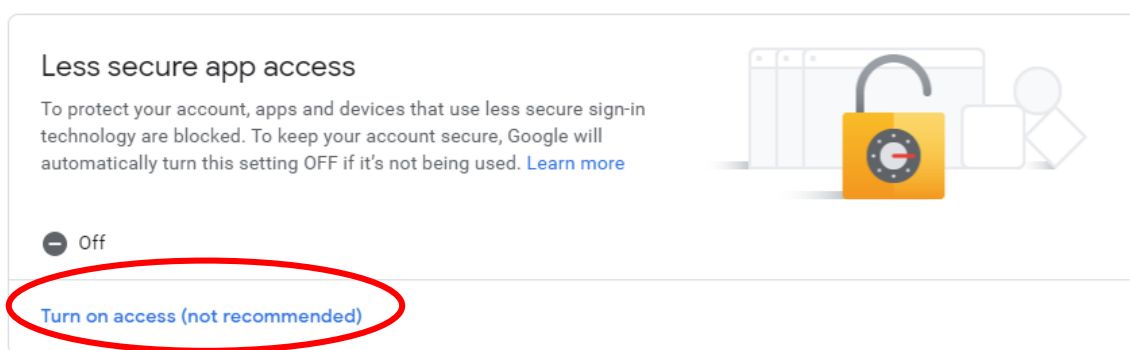
- 1) Login เข้าสู่ระบบ Gmail
- 2) คลิกที่รูป Profile (มุมขวาบน) .เลือกหัวข้อ “Manage you Google Account”



- 3) ที่แถบด้านซ้าย Click ที่หัวข้อ Security



- 4) เลื่อนหน้าจอลงมาจนถึงหัวข้อ “Less secure app access” คลิกที่คำสั่ง “Turn on access (not recommended)”



- 5) คลิกเพื่อเปิดการใช้งานที่คำสั่ง “Allow less secure app: Off” ให้เป็น “ON”

## ← Less secure app access

Some apps and devices use less secure sign-in technology, which makes your account vulnerable. You can turn off access for these apps, which we recommend, or turn it on if you want to use them despite the risks. Google will automatically turn this setting OFF if it's not being used. [Learn more](#)

Allow less secure apps: OFF



## ← Less secure app access

Some apps and devices use less secure sign-in technology, which makes your account vulnerable. You can turn off access for these apps, which we recommend, or turn it on if you want to use them despite the risks. Google will automatically turn this setting OFF if it's not being used. [Learn more](#)

Allow less secure apps: ON



จากนั้นรอประมาณ 5 – 10 นาที เพื่อให้ Google Update ข้อมูล แล้วจึง Login เข้าใช้งาน Messaging Portal อีกครั้ง

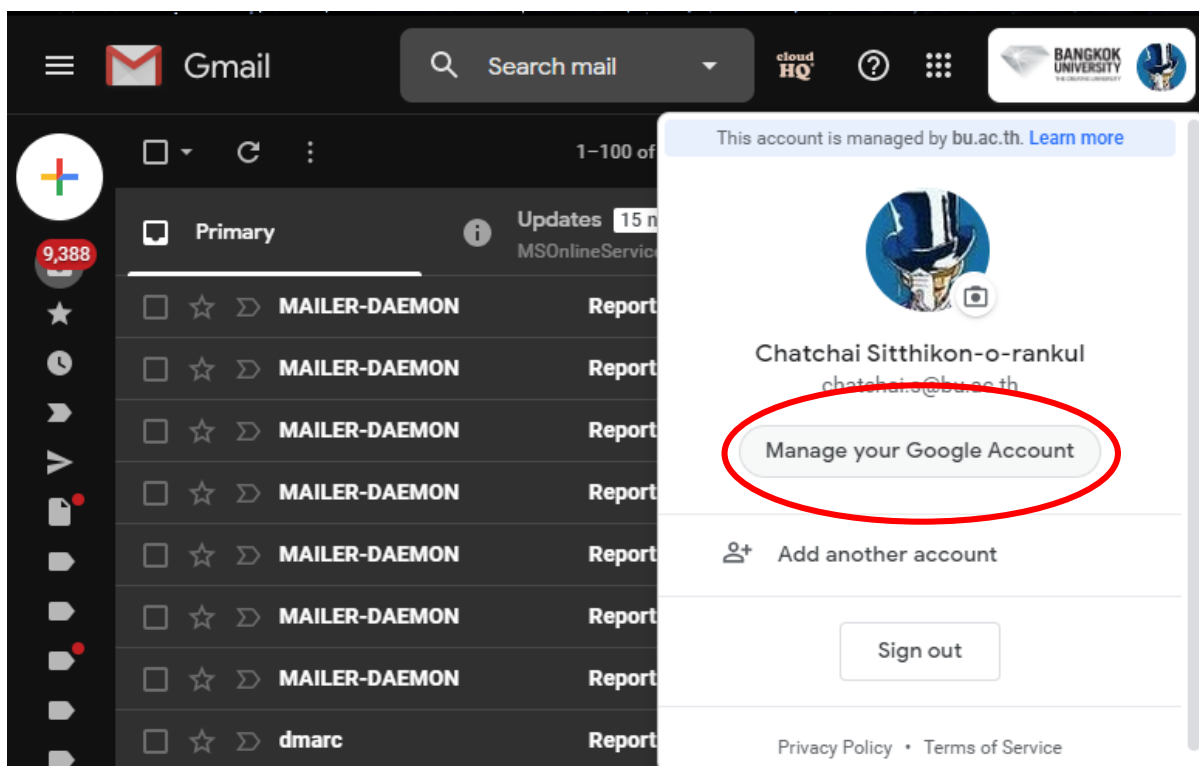
## Problem: Can not send mail via Messaging Portal

Message on screen

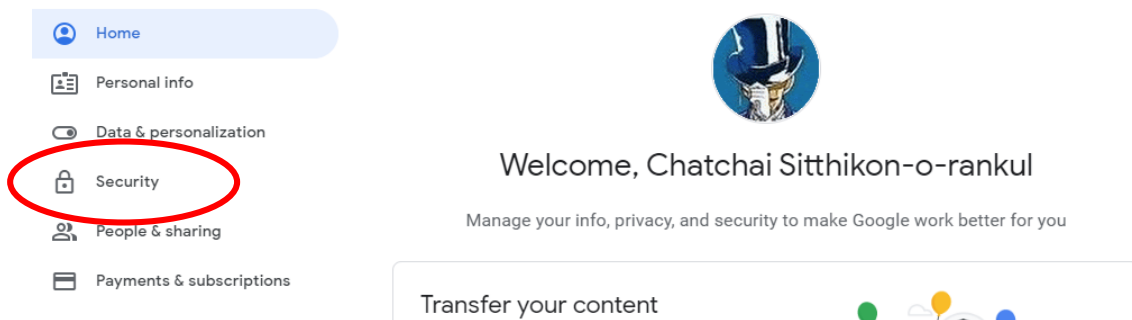


## Solve

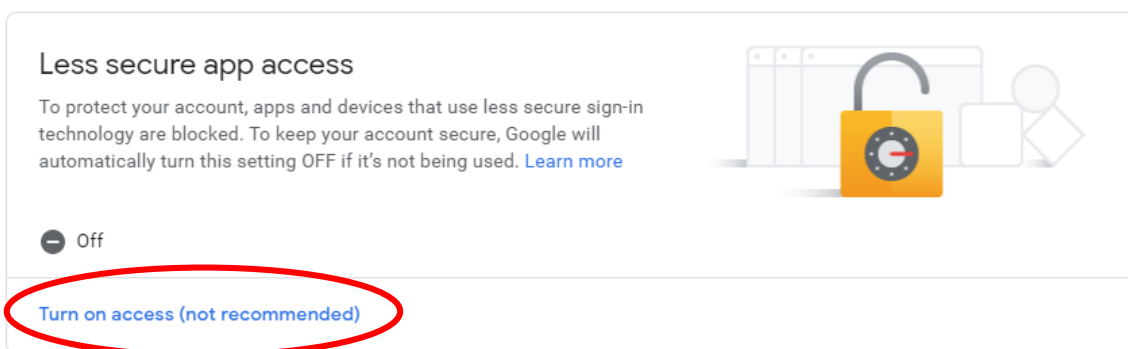
- 1) Login to Gmail
- 2) Click at right conner (Picture profile) choose "Manage you Google Account"



- 3) Click Security at left menu



- 4) Scroll down until “Less secure app access” click at “Turn on access (not recommended)”



- 5) Click change “Allow less secure app: Off” to “ON”

## ← Less secure app access

Some apps and devices use less secure sign-in technology, which makes your account vulnerable. You can turn off access for these apps, which we recommend, or turn it on if you want to use them despite the risks. Google will automatically turn this setting OFF if it's not being used. [Learn more](#)

Allow less secure apps: OFF



## ← Less secure app access

Some apps and devices use less secure sign-in technology, which makes your account vulnerable. You can turn off access for these apps, which we recommend, or turn it on if you want to use them despite the risks. Google will automatically turn this setting OFF if it's not being used. [Learn more](#)

Allow less secure apps: ON



- 6) Wait for Google update about 5 – 10 minute after that login to Messagint Portal